



To All Tenants:

Reporting information or issues:







Please when reporting information or issues with your rental property:

If you notice any maintenance problems, please notify us at the main office ,
email lettings@bgdproperty.co.uk

For Non-emergency please contact:

-  Please email (anytime): lettings@bgdproperty.co.uk
-  Our main office: Monday to Friday (open from 9 am until 2pm) on
01989 320 028

For **Emergencies** please call:

-  In the event of **Fire** please dial **999**
-  If you smell **Gas** please dial **0800 111 999**
-  For anti social behaviour please call **111**
-  Emergency Electrical please call Alder Preece Electrical **01989 472 220**
-  Emergency Plumber please call Waterloo Services Ltd **01989 500 555**
-  Emergency Locksmith - Simon Ross Dean Locksmith 01594 541156 /
07736038346 - 24/hrs - Mark Morgan on **0800 1951868**

Please note that if you have locked yourself out or lost your key, then it will be your liability to pay any locksmith bill.

Any call out, if it is found that it is not an emergency, or the fault is caused by the Tenant then you will be liable for any call out charge.